



Unified Business Communications Ltd
 Stonegate House
 Stonegate Lane
 Felling, Gateshead NE10 0HJ
 T: 0191 201 2112

**Voice over Internet Protocol (VoIP) uses your broadband for calls.
 It's a simple alternative to using a traditional landline. Like a landline but cheaper!**

VoIP For Residential Users

VoIP is the new and future technology which will replace all existing traditional landlines in homes and businesses by the end of 2025. VoIP uses your broadband internet connection to make calls.

B4AV have arranged a discounted B4AV group VoIP service with the local North East company **Unified BC (Unified Business Communications Ltd)** at a competitive price. You can either use your existing home phone or you can purchase a new IP phone which Unified BC can supply. Please see Page 3 for further information on new IP phones.

Details of monthly plans, based on a 12 month contract, are:

	Unified 2000	Unified Unlimited	Unified Basic
	£9.75 per month inc vat	£12.35 per month inc vat	£7.74 per month inc vat
Minutes to UK landline 01/02/03 and UK mobile O2/Vodafone/EE/H3G	2000 free minutes per month	Unlimited minutes per month	1.6 p per minute 8 p per minute
Make and receive calls via a smartphone app	✓	✓	✓
Standard Voicemail	✓	✓	✓
Voicemail to email	✓	✓	✓
Caller Display	✓	✓	✓
Music on hold	✓	✓	✓
Call Barring	✓	✓	✓

If you wish to chat before ordering please do not hesitate to contact Unified Business Communications Ltd on 0191 201 2112 and talk with adrian@unifiedbizz.com or andy@unifiedbizz.com

If you wish to go ahead with your order please complete the order form below and return to claire@unifiedbizz.com

VoIP Services Contract

For Office Use Only
Customer Reference

IPN



Unified Business Communications Ltd
Stonegate House
Stonegate Lane
Felling, Gateshead
NE10 0HJ

Forename		Address	
Surname			
Email address – invoices will be sent to the address provided		Postcode	Telephone number

Contract details and services ordered

Please <input checked="" type="checkbox"/> preferred contract term		Please <input checked="" type="checkbox"/> chosen option for your telephone number		Additional Information	
90-day contract £21.60 VoIP activation fee	12 month contract £10 VoIP activation fee	Port existing Home telephone number £13.50	Have a new telephone number – free of charge	Connection Date	Method of Payment
				To be confirmed	Direct Debit

VoIP Plan and Monthly Cost	Please <input checked="" type="checkbox"/> service required	VoIP Licence Service. All plans provide access to a smartphone app	Call Rates UK Landline 01/02/03 UK Mobile O2/Vodafone/EE/H3G
Unified 2000 £9.75 12 month contract £11.76 90 day contract	<input type="checkbox"/>	2000 Mins of calls to UK landline 01/02/03 and UK Mobile O2/Vodafone/EE/H3G	see rates below which are only applicable if free minute are exceeded
Unified Unlimited £12.35 12 month contract £13.38 90 day contract	<input type="checkbox"/>	Unlimited calls to UK landlines 01/02/03 and UK Mobiles O2/Vodafone/EE/H3G	n/a
Unified Basic £7.74 12 month contract £9.72 90 day contract	<input type="checkbox"/>	No Inclusive minutes.	See rates below

Call rates per minute for any chargeable calls

Please note all chargeable calls are subject to a minimum £0.02 connection fee and are billed per 30 seconds

UK Landline 01/02/03	2 pence	UK Mobile O2/Vodafone/EE/ H3G	8 pence
----------------------	---------	-------------------------------	---------

Please email accounts@unifiedbizz.com if you require an international rate card

Support Contact	Support contact Number	Non urgent support/fault reporting email	Unified Business support hours
Andy Watson Adrian Chrystal	0191 201 2112	andy@unifiedbizz.com adrian@unifiedbizz.com	Mon to Fri 8:00 – 17:00 excluding bank holidays




Thank you for your business

The customer hereby agrees to purchase the Service(s) set out above subject to Terms and Conditions & confirms they have read and agree to our standard terms and conditions as shown on our website www.unifiedbizz.com and is aware that Termination Fees may apply to certain products.

Full Name:		Signature:		Date:	
------------	--	------------	--	-------	--

Need a new telephone? Below are some of the options available to you

Please contact us if you require a different handset as Yealink has a huge range to choose from, we can also provide handset options from other manufacturers on request. A handset that can suit any requirement.

Handset Information and Order Form			
Model	Description	Quantity required	Price including vat
Yealink T33G & PSU 	Colour screen IP telephone which plugs directly into a port on your broadband router		£78.00 plus delivery
Yealink W73p & PSU 	Base unit plugs directly into a port on your broadband router and the handset can be plugged into any available power socket in your home. Like a normal DECT phone		£110.40 plus delivery
Additional W73h 	This works as an additional handset off your W73p. An ideal solution if you would like more than 1 telephone handset in your home		£75.00 plus delivery
Delivery charge varies depending upon the number of handsets ordered			

To order a handset please complete the order form OR simply email or call Andy

E: andy@unifiedbizz.com

T: 0191 201 2112

Please do not hesitate to contact us if you wish to discuss your requirement before making a decision.